

You can Still Register to Use Agents to Prison Video Link

The Scottish Legal Aid Board Office has been closed due to the Government advice issued on Monday 23rd March. This means that SLAB will no longer be able to carry out tests for Solicitors registering to use the Video Link to Prisons.

However, we have spoken to the Scottish Prison Service and they will still allow us to register and sign up Solicitors who wish to use the Video link once you have downloaded the software and carried out the set-up that we will send to you with the software link.

If you have not already done so and wish to sign up to use the video link please complete the following steps;

- Complete the Mandate found on our website <http://www.slab.org.uk/providers/AgentVideoLinks/> and send to videolink@slab.org.uk
- Download the software from here <https://www.polycom.com/products-services/hd-telepresence-video-conferencing/realpresence-desktop/realpresence-desktop.html> alternatively the software can also be downloaded as a free application on Apple/Android tablets.
- Check the set-up once you have downloaded the software

This process is not changing. Once you have completed these steps and confirmed to us in an email to videolink@slab.org.uk that these have been carried out successfully we will then forward your details to the SPS without carrying out a test visit with you.

Follow this guidance when carrying out your video link visit

If you have any questions please visit the website for more information; <http://www.slab.org.uk/providers/AgentVideoLinks/> or email us at videolink@slab.org.uk